

Prinovis

Improving Maintenance Management at Prinovis UK with Idhammar MMS

Capturing the fine print of our customers' needs

Prinovis UK is a passionate, experienced and innovative provider of print services based in Liverpool. With around 350 employees, Prinovis provides magazine, brochure and catalogue printing and finishing services to the UK and beyond using Gravure printing... a long-run, high-speed, high-quality printing method that produces detailed, photo-realistic images.

A modular CMMS to fit requirements exactly

Prinovis UK is a strong proponent of lean production processes and harnessing the power of technology to improve both their product and their business. Michael Gillespie, First Line Engineering Manager, was therefore keen to realise the key benefits of a computerised maintenance management system.

Key deliverables from the system needed to be..

- maximising asset performance by reducing downtime
- enhanced information sharing and communication
- achieving a balanced schedule of preventative and corrective maintenance

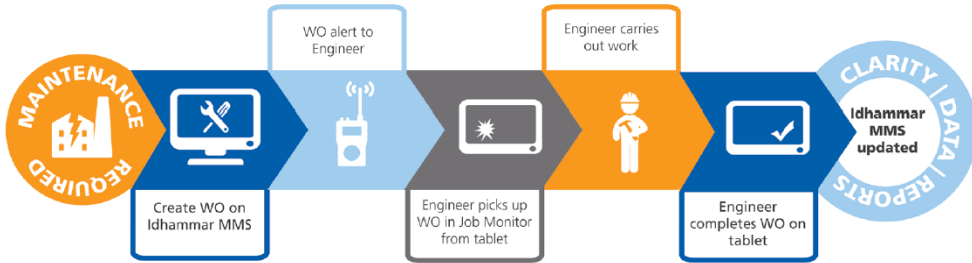
He researched many suppliers to find a simple, straightforward solution that would allow him to create specific data capture forms for different types of work including request, breakdowns and inspections. One system was trialed and rejected by the maintenance team as they were forced to spend vital time inputting data that had no value or use for them. "We wanted to define what information was important to us" explained Michael, "rather than being dictated to by an inflexible product".



Michael and his team were impressed by Idhammar MMS, a browser-based software application designed to help maintenance teams enhance their maintenance practices and minimise downtime. Idhammar's modular system meant Michael could work together with the Idhammar team to create something he describes as "almost a bespoke system".



Maintenance on the Move



Responding to equipment downtime events and operational requests for immediate technical assistance is a top priority for the maintenance team. The site-wide use of hand-held tablets ensures that the engineering team is immediately alerted to any request for help and that they have access to all supporting documentation and digital images.

Collaborative implementation: the blueprint for success

Once Michael had worked together with Idhammar to develop the maintenance system solution that met the Prinovis UK team’s needs and requirements, the focus shifted to the crucial implementation stage.

To ensure a fast and smooth process, Idhammar assigned an experienced system implementation team to the project. Upholding the Idhammar dedication to world-class customer service, consultants traveled to Liverpool and worked with Michael Gillespie while he undertook the system implementation and system configuration. Technical and operational support was also provided via remote web sessions

This collaboration was invaluable to Michael; “I got a real insider’s view of how to do things right and how to get the best value out of the system” he said. After only three weeks, Idhammar MMS was running, and Michael was fully trained and a confident system user; a rapid success!

Idhammar MMS flexing to fit Prinovis UK’s workflow

Prinovis UK’s maintenance team of 30 engineers and eight managers were primarily interested in a “quick and easy” CMMS, and Idhammar certainly delivered. An engineer can quickly open and close a work order in less than a minute, and screen defaults are set up for ease and quick access. This matching of system features to the team’s workflow drove staff engagement and enthusiasm. Michael remarked “Idhammar MMS doesn’t make work, it lets people get their work done quicker!”



Printing the map ahead with Idhammar Mobile MMS

The Prinovis UK engineering team are now exploiting the benefits of Idhammar OFFLINE, which provides mobile functionality for iOS or Android devices, synchronising engineers' Work Orders with the central CMMS. The team can now update Work Orders, record completed jobs, and create new Work Orders in real time.

Prinovis UK guaranteed the success of their CMMS by choosing Idhammar to deliver a solution that was tailored to the whole team's requirements and implemented with a fully collaborative and transparent approach.



Idhammar MMS Modules

- **Asset register** - unlimited asset hierarchies designed to identify and control all maintainable assets within the organisation.
- **Work management** - Manage maintenance work on a daily or hourly basis via printed work orders, Wi-Fi enabled tablets or PDAs.
- **Planned maintenance** - build custom maintenance schedules for standard jobs.
- **Analysis and reporting** - enable Predictive Maintenance and improve visibility of asset and maintenance performance.
- **Inspections and lubrication** - prompts users to undertake inspections and lubrication rounds as necessary.
- **Documents and drawings** - includes definitions and locations of all drawings, and links to associated documents used by maintenance teams.
- **Skills register** - easily look up members of the team with a specific skill and a valid certificate to perform scheduled maintenance tasks.
- **Idhammar REPORTS** – Flexible, easily configurable reports which are automatically scheduled and distributed to nominated users and groups

One size CMMS does not fit all...

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Choosing the right partner for their MMS system was crucial for Prinovis; Idhammar listened to their requirements and collaborated for a shared success story and the ongoing relationship goes from strength to strength.

To find out more about Idhammar's products and services:



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Screen designs and system functionality are subject to change without notice

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