

# Miquest CMMS - trusted by the emergency services



**Miquest is a trusted Computerised Maintenance Management System used extensively across the emergency services for fleet and critical equipment maintenance. The use of Miquest has proved to speed up repairs processes, demonstrate compliance and reduce lost equipment by £30,000 per annum.**

## Key Benefits and Features:

Miquest is used for Asset Management, Asset Tracking, Work Management, Defect Reporting, Planned Maintenance, Stock Management, Purchase Control, Invoice Control, Incident / Accident Reporting, Safety Hazard Management, Document Control, Resource Management, Cost Control and Business Reporting due to the following benefits:

### Easy to use

Miquest has simple, process driven customisable Web, Mobile and Tablet applications that offer easy and flexible ways to cover key tasks for all levels of users. These easy to use fully customisable applications are designed to run on industrial mobile devices / pda's in an environment where an online and offline facility is required, enabling true remote working.

### Improved Visibility of the maintenance function

Whether it's dashboard views or complex reports written in packages such as SQL Reporting Services or Crystal Reports, Miquest is able to support you in your individual requirements.

### Real-time information and alerts

Miquest is designed to display key performance information to any browser on any pc / display, any time. Real-time reporting of asset performance, allows maintenance teams to be actively alerted to issues as they arise, speeding up repair processes and shorten lead times.

### Control and reduction of maintenance costs

Every piece of work, whether planned or completed accrues costs. Miquest will capture all costs - internal or external resource, spares or ad-hoc costs - providing clear line of sight and greater control of costs leading to cost savings and guided investment.





### **Mobile Working**

Miquest Mobile and Tablet is the perfect solution for remote working. With the facility to work 100% off line, Miquest allows the user to perform all functions without restriction and seamlessly synchronise once network connectivity is established.

### **Rich Functionality**

Miquest is developed within a modular architecture with a range of modules available to meet all implementation requirements. Our drive for continuous improvement, allows our own UK based development team to explore new opportunities to enhance Miquest functionality and pass developments on to our supported users.

### **Systems Service and Support**

Miquest can provide any level of implementation from complete Project Management to a supporting role in a large project team. We understand that each implementation and each customer are different so a full project scoping exercise is carried out at the start of every project.

Spreading the cost of an implementation can help with any project and we are able to offer the opportunity to lease the complete cost or just elements of the implementation so costs can be spread over a number of year's ensuring budgets are not compromised.

Support is provided every step of the way by our experienced UK based team of experts in consultancy, implementation, training and support to help our customers achieve operational excellence through improved uptime, better productivity, greater return on assets and less waste.

For more information about how Miquest MMS can help you:

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Email: [info@miquest.co.uk](mailto:info@miquest.co.uk)

Visit: [www.miquest.co.uk](http://www.miquest.co.uk)